

Delivery Dispatch Management

A person in a white shirt is sitting at a desk, writing on a notepad with a red pen. The notepad has some handwritten notes and diagrams. In the background, there is a laptop and a mouse. The image has a warm, orange-toned overlay.

INTRODUCTION

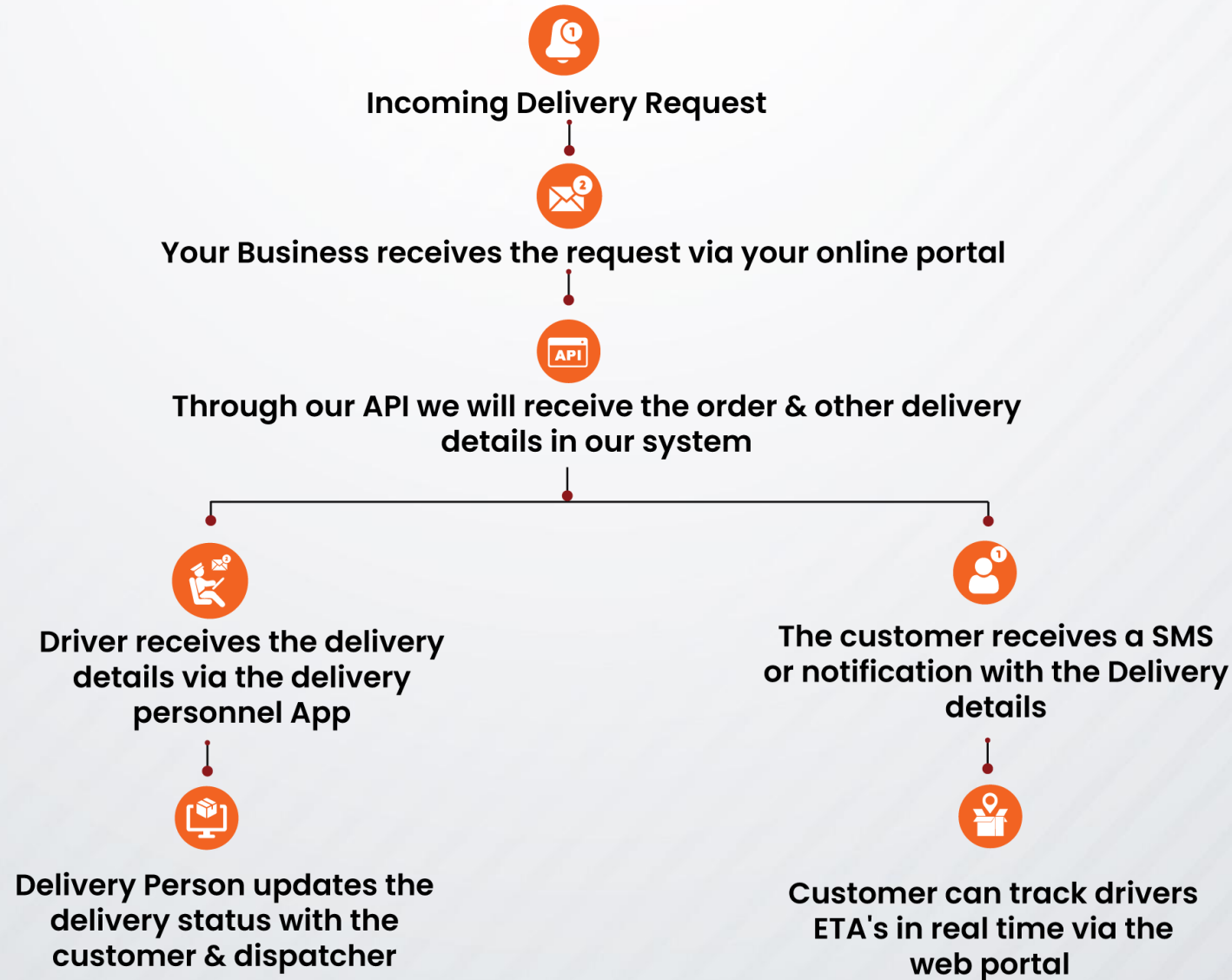
Track your vehicles, promote safety, save fuel, boost profits and improve your dispatching by making up to the minute deliveries with our Dispatch Management module and optimize your operations by establishing business efficiently

Delivery Dispatch Management Software

We provide a state-of-the-art Delivery dispatch management software for all kinds of freight forward & dispatch solutions like E commerce and courier companies, on demand delivery apps for food, grocery, medicine etc. and many more



How Our Delivery Dispatch Management Works





Workflow

1. Customer Makes an Order

Each order will be collected and considered as a "Stop" in the Web Application Back-end

2. System Assigns Delivery to Delivery person

Once the orders start coming into the system our algorithm automatically finds the nearest delivery personnel and assigns it to the right personnel which is optimized in terms of time , distance and capacity of vehicle to deliver



3. Delivery Person Receives the Trip Details & Starts the Trip




The delivery person will receive the entire trip details via their Delivery Personnel App, the trip details will be included with the number of collection/drop points all optimized to shorten the trip duration

4. Driver Delivers Package & Updates its Status






After the trip is commenced the delivery person can update the status of their delivery on the delivery personnel app, if the delivery has been successfully completed then he can check the delivered option if not he must check the return option. This way higher-level personnel can keep track of the entire delivering process

ORDER STATUS

From Market Place Application

-  Order Placed
-  Order Confirmed
-  Ready for Delivery

From Dispatch Portal

-  Delivery Person Assigned
-  Package Collected
-  Package Dispatched
-  Payment Done (If COD)
-  Package Delivered

During Return

-  Order Returned
-  Delivered to Warehouse

*** The delivery will be returned back to the dispatcher the same day, only if the customer is not present on the given address**



Benefits of Using our Dispatch Module

01

Optimize in Real Time

02

Create Business Processes with business objectives

03

Develop accurate Schedules using Historical data

04

Automate from Overrides to automated functions

05

Dispatch your services with mobile Apps

06

Optimize Schedules using real-time traffic patterns

07

Better access to time sensitive information

Features



Route Optimization

With our dispatch module you can remove the daily hassles of manually routing the drivers and tasks, & ensure optimal efficiency in your day to day operations



Live ETA's & Tracking

Keep track of your daily operations by our software & communicate with your drivers in real time and gain clear visibility into the current ETA's & many more



Automate Dispatch

Avoid sending delivery tickets one by one, with our completely automated system newly created tickets will be assigned to the driver closest to the destination or to the driver who first accepts the delivery ticket.



Automated Logistics

With our software you can dispatch your logistics solutions without any manual processes, you will receive automated schedules and routes providing ease to your daily management process

Features



Integration

Integrate your existing delivery order management portals and website to our system effortlessly and continue to deliver hassle-free



Seamless Data Handling

You can upload CSV/Excel files in bulk with complete mapping & integrate it into our system via API



Real Time Tracking

Track in real time with fleet management, get a centralized view of your processes, react and re-optimize in real time with customizable notifications



Detailed Dispatcher Dashboard

With our Dispatch module comes an all in one dispatcher needs on one screen. You can identify each order and understand the most important information of the delivery. You can easily assign dispatchers on work orders efficiently

Why you need a Dispatch Management Software



Increases Efficiency



Lowers Fuel Costs



Provides Service Consistency

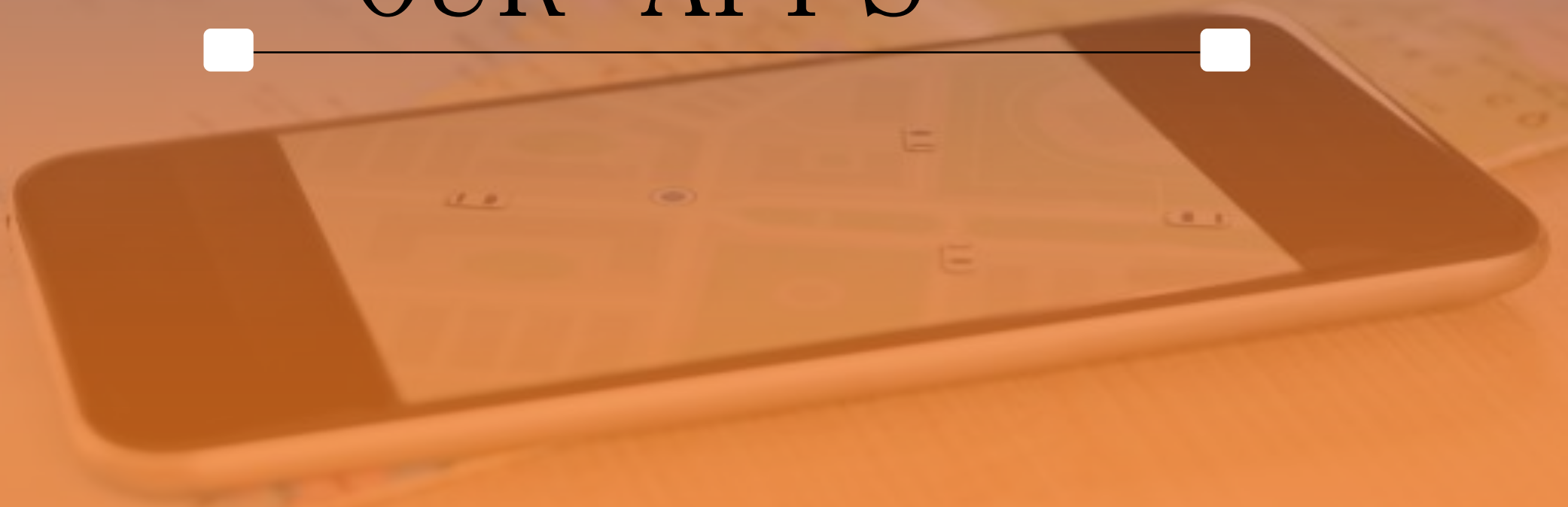


Increases your Company's Reputation



Increases Your Sales

OUR APPS





1. Delivery Personnel App

Our Delivery dispatch solution comes with a feature-rich delivery personnel app for drivers to assist them in their daily commute

Features



Real-Time Requests

Delivery Personnel will receive real-time trip requests via this app



Delivery Verification

Drivers can gather proof of delivery via the app from customers as signatures or GPS logs



Optimized routes

With our optimization feature, the app delivers the most optimal delivery route saving time & money



Dashboard

The delivery person will have an overview screen to view the upcoming delivery and tasks

Features



Driver Tracking

The app will constantly send the real-time location & other information of the delivery personnel to the command center



SOS Button

The Dispatch Module comes with an in-app emergency button for delivery personnel to inform the command center in case of any emergencies



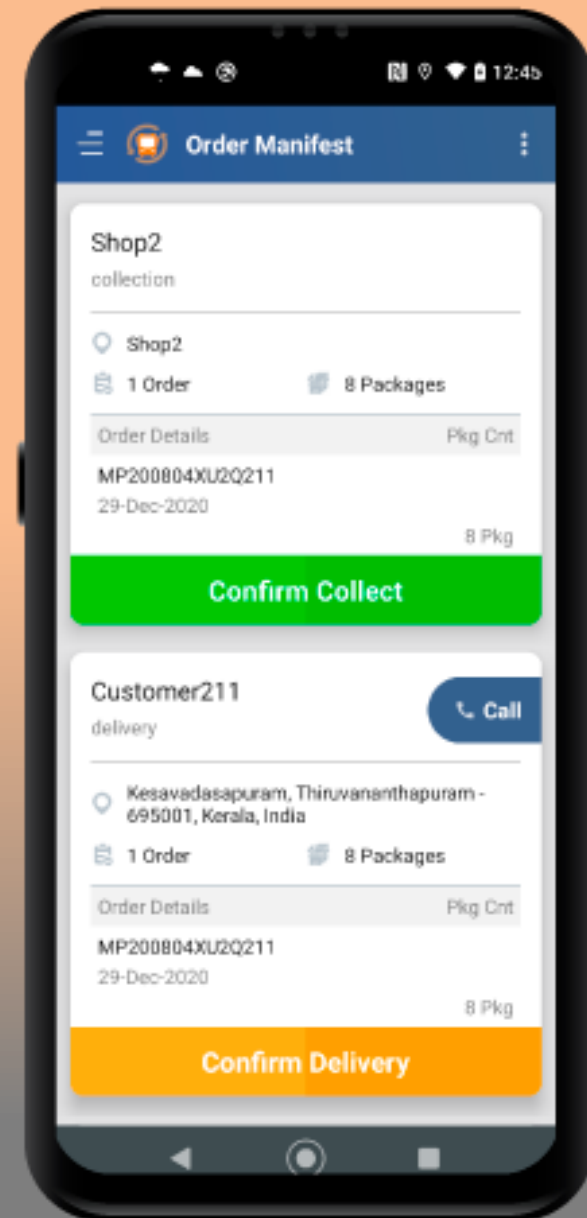
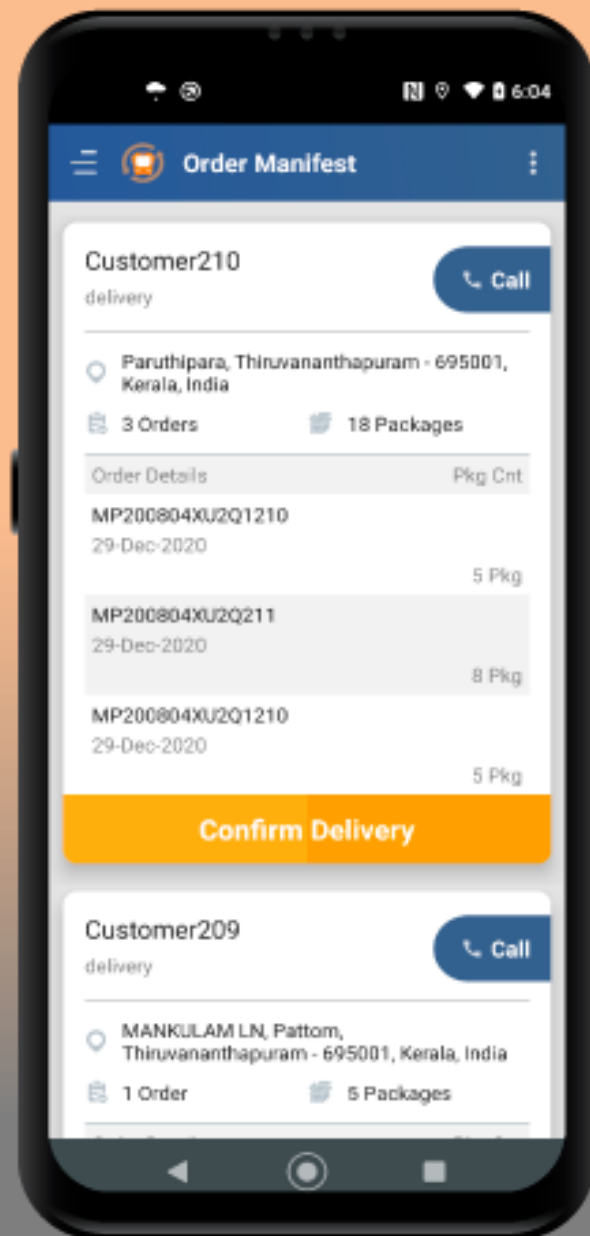
Easy Onboarding

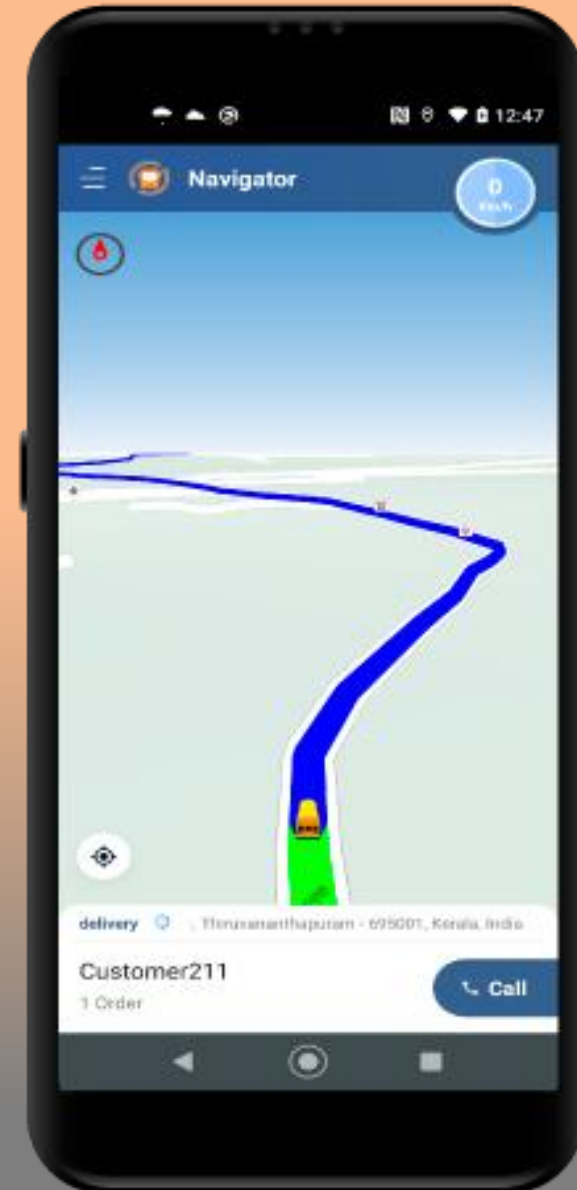
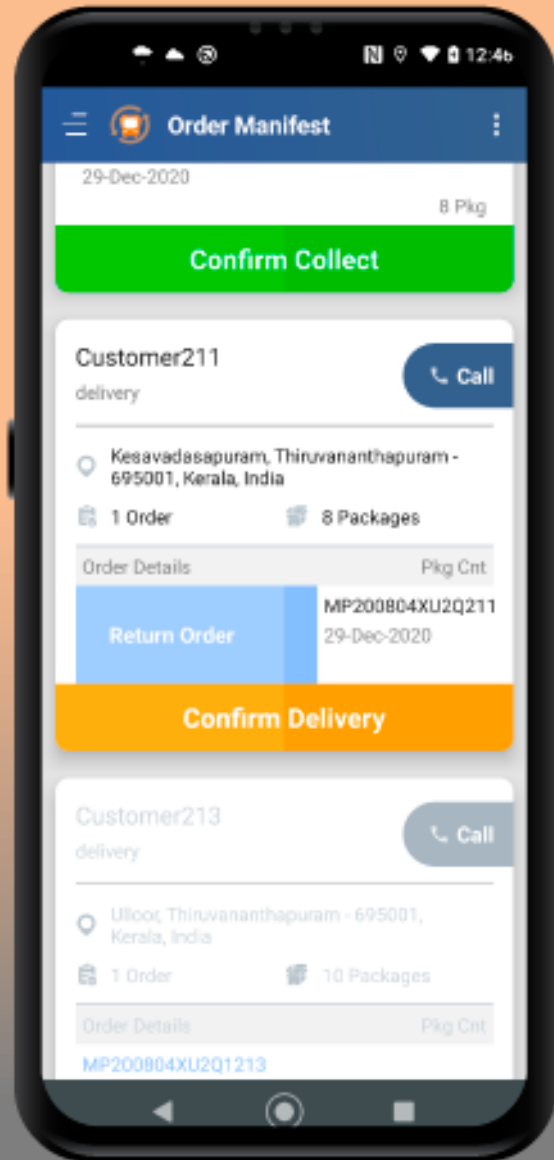
Our app is intuitive & very easy to use for any delivery personnel and carry out their tasks.

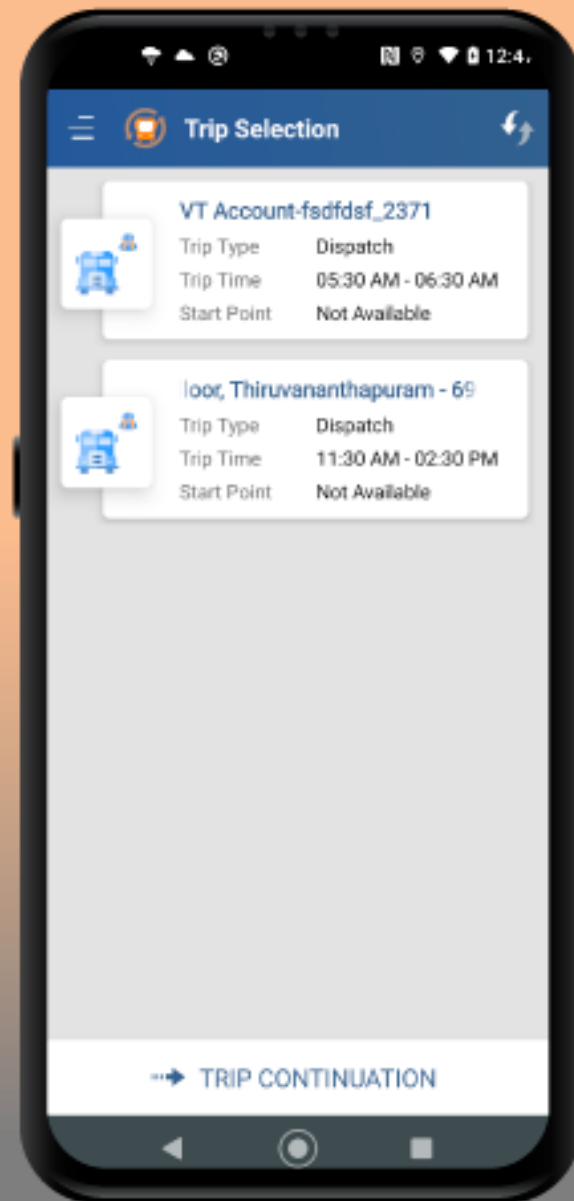
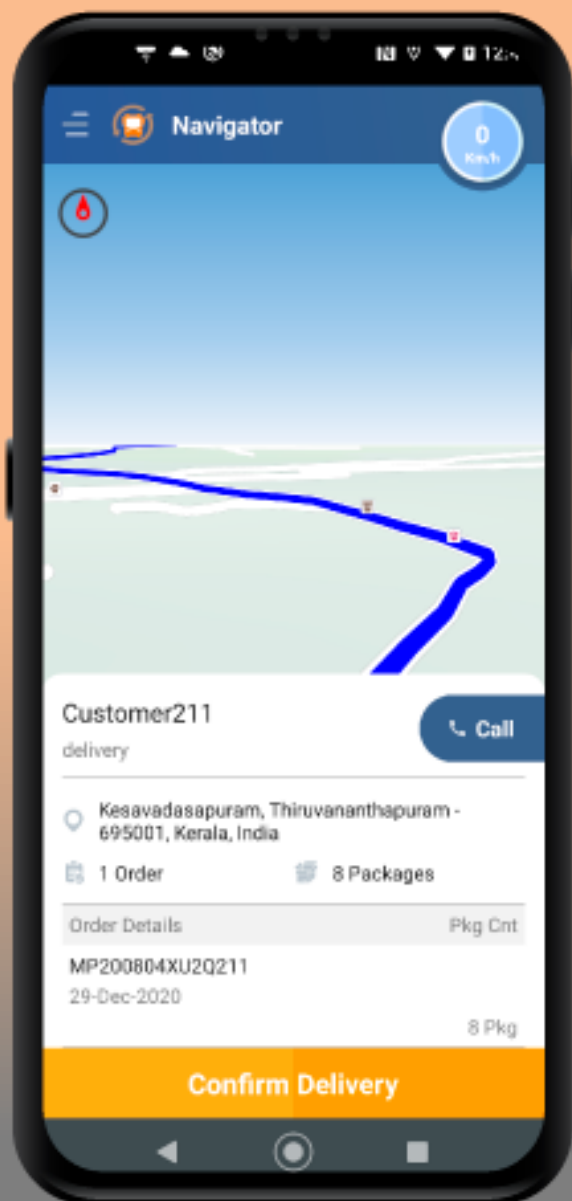


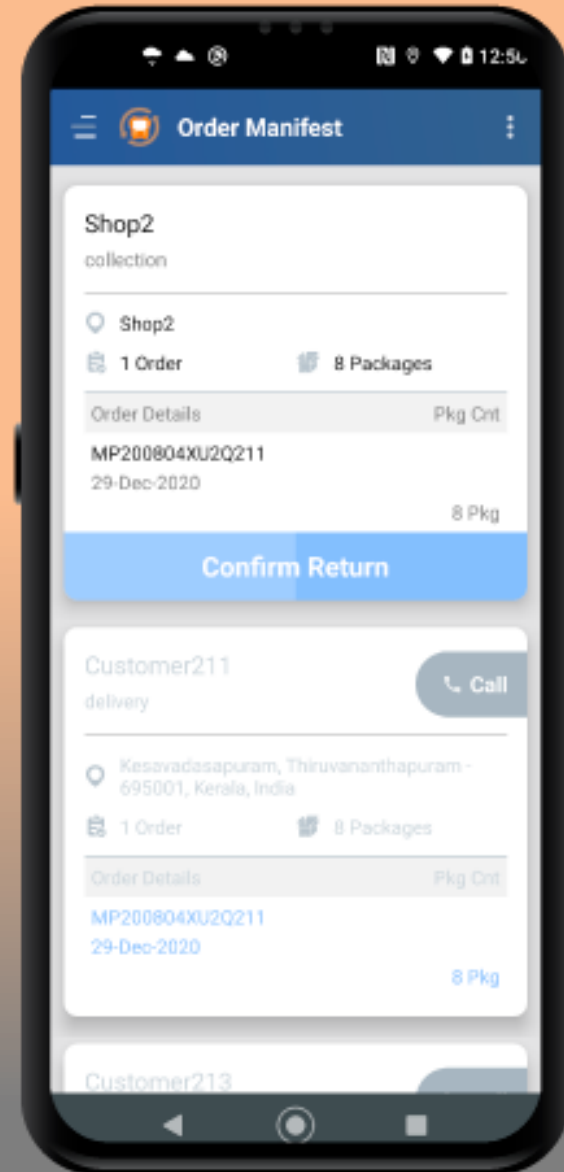
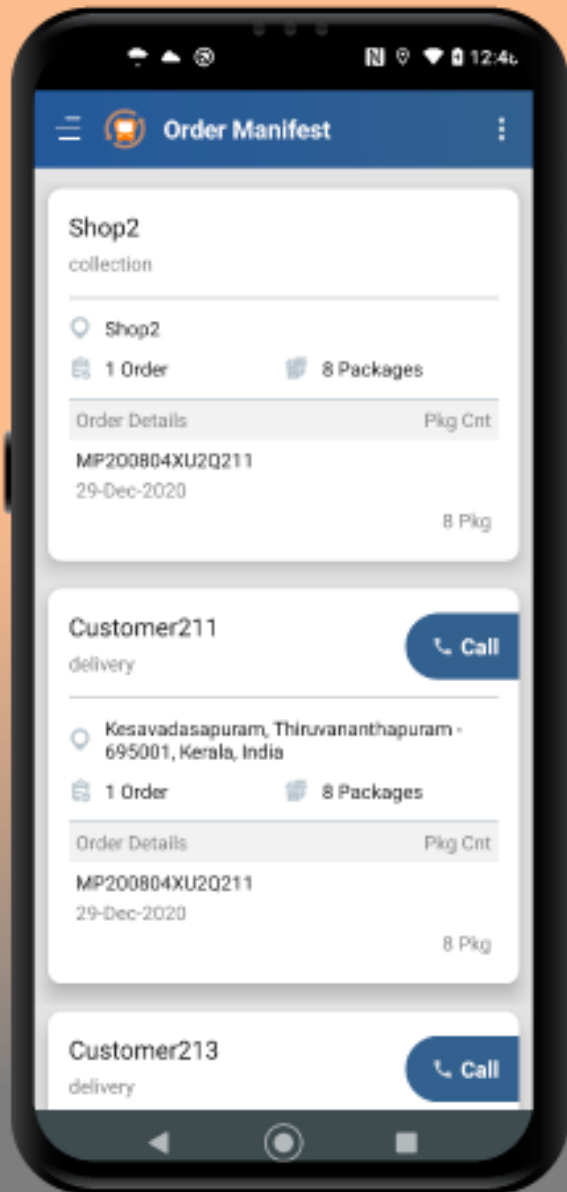
Delivery Details

Delivery details such as pickup & drop information, no of items, etc. are available at their fingertips











2. Dispatcher Control Panel

Get a high-level view of your delivery operations in real-time & create delivery tasks and assign them manually for smarter decision making

Features



Dispatcher Module

Admins can create a dispatcher role who can execute all the operational needs.



Real-Time Tracking

Keep tabs on your day to day field movement of your delivery fleet in real-time with comprehensive maps



Auto Dispatch

With our auto dispatch feature, you can run your delivery operations in autopilot mode error-free with intelligent dispatching



Delivery Fleet Management

Via the app, you can view, manage & add delivery personnel from their dedicated management section

Features



Delivery Fleet Management

Admins can create a dispatcher role who can execute all the operational needs.



Reporting & Analysis

Keep tabs on your day to day field movement of your delivery fleet in real-time with comprehensive maps



Delivery History

With our auto dispatch feature, you can run your delivery operations in autopilot mode error-free with intelligent dispatching



Seamless Communication

Via the app, you can view, manage & add delivery personnel from their dedicated management section



Implementation & Launch

Connect your already existing delivery management system with our dispatch management module effortlessly to streamline your operations & rapidly scale your business





Industries We Serve

Powering On-Demand Delivery , Logistics Services & Others



Food Delivery



Appliance Delivery



Document Delivery



Restaurant Delivery



Daily Needs &
Grocery Delivery



E-commerce & retail
Delivery



Courier/Parcel
Delivery



Laundry Delivery



Pharmaceutical
Delivery



Fleet
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THANK YOU